

Using your Pipit 500

In-home display guide for electricity customers

i Your Pipit 500 shows electricity information only. It does not monitor oil, gas or any other fuel.

Welcome to your Pipit 500.

The Pipit 500 is an optional in-home display that works with your AEL smart electricity meter. It receives information wirelessly from the meter and helps you see how much electricity your property is using.

It is a guide to help you understand your electricity use - it does not replace your smart meter or your AEL bill.



Touchscreen

Network symbol

History

What your Pipit shows



- Electricity use now
- Electricity used today
- Indicative cost information
- History and comparisons

What you need to do



- Keep it plugged in where you can see it
- Tap the screen to wake it
- Use the display to spot high-use appliances
- Contact AEL if it stops receiving data

kW and kWh - what is the difference?

kW

How much electricity you are using now. Switching on a kettle, heater or oven will usually make this number increase.

kWh

How much electricity you have used over time. This is the unit recorded by your smart meter and used on your bill.

At-a-glance indicators

ECO

MED

HI

The display and top light give a simple indication of current electricity demand. The scale is linked to the target set on the Pipit, so treat it as a guide rather than a fixed definition of high or low use.

Tip: look at the kW figure before and after switching an appliance on to see its effect.

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Helpful information for electricity customers

i Screen blank? Lightly tap the touchscreen to wake the display.

Useful screens and buttons



- | | | |
|----------|----------------|--|
| 1 | Menu | Open the main menu and settings. |
| 2 | Unit | Change between current power, energy use and estimated cost where available. |
| 3 | View | Change the summary panel, such as daily total or comparisons. |
| 4 | History | View previous electricity use as graphs or tables. |

Find high-use appliances

- 1 Select the current kW display
- 2 Note the number shown
- 3 Switch one appliance on
- 4 Watch how the kW figure changes

View history and compare use

- Use History to review recent electricity use
- Compare today with yesterday or this week with last week
- Look for patterns, such as higher winter use or unusually high days

History is most useful once the display has been connected for a while and has built up enough information.

Connection to your meter

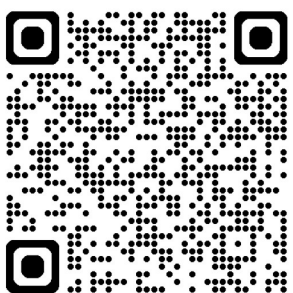
- The Pipit uses a short-range Home Area Network (HAN)
- You do not need Wi-Fi or internet for this connection
- Move it closer to the meter if data stops updating

Powering the display

- Keep it connected using the supplied power adapter
- AAA batteries allow short portable use
- The batteries are not rechargeable

i Cost information is indicative

Your bill is calculated from your smart meter readings and AEL billing system. The Pipit should be used as a helpful guide to understand usage and likely cost.



Scan to visit the Pipit 500 page

Find further guidance, FAQ's and the latest information on your Pipit 500.