



Planned Oil Delivery Service

Thank you for your enquiry concerning our Planned Oil Delivery Service, we are pleased to outline the service as follows:-

The scheme is based on the ability of Alderney Electricity Limited to ensure that you have sufficient oil in your tank to meet your needs at all times by delivering oil in quantities and at times suited to our delivery pattern, without you having to worry about re-ordering. Should your circumstances change and therefore affect the amount of oil required it is your responsibility to inform the office immediately. We cannot assume responsibility if you run out of oil if you have not informed us of such changes.

The service must commence with a full tank, thereafter regular "top-ups" will keep the tank full.

This of course requires that we have access to your oil tank and filling pipe at all times and that when we deliver oil you are happy to accept a copy of our metered delivery slip as evidence of delivery.

Deliveries depend on the previous oil account having been cleared; failure to clear the previous account will result in your removal from the Planned Delivery service.

Payment may be made either by cash, cheque, cards, BACS or Standing Order.

Should you have any query about the scheme please contact us at our Venelles office, or if you wish to join the scheme please complete and return the attached form.

The Data Protection (Bailiwick of Guernsey) Law 2017.

I consent to the use of my personal data as provided in this form and collected by the Company in the course of provision of the supply of fuel oil. A copy of the Company's privacy policy is available on the Company website and is also available on request.

To: Alderney Electricity Limited

I wish to join the Planned Oil Delivery Service and agree to oil deliveries being made in my absence.

I have read and understand the conditions above.

NAME AND ADDRESS FOR DELIVERY:

NAME AND ADDRESS FOR ACCOUNTS

OFFICE USE ONLY

ACCOUNT NO. _____ TYPE OF OIL _____ DELIVERY DAY _____

APPLICATION RECEIVED _____